

PRIVACY NOTICE

Privacy. Your Right. Our Responsibility.

You have the right to know how CAMH may use and share your health information and how you can get access to it. This PRIVACY NOTICE briefly describes our information privacy practices. For more detail, contact the CAMH Privacy Office.

Your health information is kept private and secure.

CAMH may collect, use and share your health information for the following reasons:

- to provide you with health care
- to communicate with or consult with other health care providers
- for payment-related purposes (including OHIP, WSIB, private insurance companies and others)
- to plan, manage and administer CAMH programs and services
- for research (with Research Ethics Board approval)
- for teaching
- for statistical and other kinds of reporting obligations
- for fundraising activities
- for other purposes as permitted or required by law

Your health information is stored in accordance with CAMH's retention policies and as required by law. Otherwise it is destroyed, erased, or made anonymous.

You have the right to:

- see and ask for a copy of your health information
- ask us to make corrections to inaccurate or incomplete health information
- ask us for a list of how we use or share health information
- be told if your information is lost, stolen or shared with someone without authorization
- change your mind if you have previously given us permission to use or share your health information.

To exercise your rights and choices, which are subject to some exceptions, please speak with your doctor or ask at the Privacy Office.

CAMH's Privacy Policy is available on request and on the web site at www.camh.net

Questions or complaints about privacy practices at CAMH may be addressed to the CAMH Privacy Office, 416-535-8501 ext. 3314 or privacy@camh.net. You may also make a complaint to the Information and Privacy Commissioner of Ontario, by calling (416) 326-3333 or toll-free at 1 800 387-0073, or visit their website at: www.ipc.on.ca.