

University of Toronto Psychiatric Outreach Program

- co-ordinates clinical service, education and support to multidisciplinary clinicians in rural, remote and under-served areas of Ontario

CATS Education and Research

- supports and collaborates on research initiatives at CAMH and with other organizations
- offers training opportunities to medical students, family medicine and psychiatry residents; and social work, nursing, occupational therapy and psychology students
- offers training and education for clinicians in working with ethnoracially and culturally diverse clients

Cultural Interpretation Service

- provides CAMH clients with access to trained professional interpreters

How to reach us

For more information, please call:

Outpatient Services: 416 535-8501 ext. 6355

University of Toronto Psychiatric

Outreach Program: 416 535-8501 ext. 6842

The Centralized Assessment, Triage and Support (CATS) Program

Centre for Addiction and Mental Health
250 College Street
Toronto, ON M5T 1R8

For information on addiction and mental health issues or other resources, please contact CAMH's R. Samuel McLaughlin Information Centre:
Ontario toll-free: 1 800 463-6273
Toronto: 416 595-6111

To make a donation, please contact the CAMH Foundation
Tel.: 416 979-6909
E-mail: foundation@camh.net

If you have questions, compliments or concerns about services at CAMH, please call our Client Relations Co-ordinator at:
Tel.: 416 535-8501 ext. 2028.

Website: www.camh.net

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cats

Centralized Assessment
Triage and Support



Centralized Assessment, Triage and Support Program (CATS)

In January 2007, camh's General Psychiatry Program (GPP) changed its name to the Centralized Assessment, Triage and Support Program (CATS). The CATS Program aims to:

- improve client access to specialized emergency, assessment and short-term support services at CAMH
- establish stronger links to medical practitioners, mental health resources and ethnocultural services in Ontario
- improve service co-ordination, internal and external to camh, to ensure clients' service needs are addressed efficiently
- improve access to mental health services for diverse populations
- provide culturally competent psychiatric consultation and treatment

CATS Mission

CATS will improve the lives of those affected by substance use and mental health issues, by providing clinical and academic leadership and excellence in access to services for clients and their social/community supports. CATS will provide integrated triage, consultation, assessment and stabilization, through partnerships internal and external to camh.

CATS Vision

A community where co-ordinated access to comprehensive services is readily available to adults with mental health and substance use issues

Outpatient Services

- provide comprehensive psychiatric assessments on a consultative basis for a diverse population of adults with a variety of mental health and substance use issues
- provide short-term management of clients referred from the CAMH Emergency Department
- link clients to the most appropriate mental health and addiction resources, internal and external to CAMH
- provide short-term support, and information and referral elsewhere for clients discharged from the cats Inpatient Services

Outpatient Services do not address the specific needs of people who require assessments and/or medical reports related to legal, disability or insurance issues. In such situations, we will redirect you to the service that can best meet your needs.

Gender Identity Clinic

- provides assessment and treatment for clients who identify problems related to gender identity

Emergency Service (ER) and Emergency Assessment Unit (EAU)

- provide 24-hour/7 days per week emergency assessment and treatment for adults with mental health and substance use issues
- provide extended observation, assessment and treatment services to adults assessed in the Emergency Service or those who are awaiting an inpatient bed
- work collaboratively with other hospital emergency and community mental health services to achieve client-centred care

The Emergency Services do not provide crisis counseling or general information over the phone. For emergencies you may call TeleHealth: 1-866-797-0000 and TTY is 1-800-387-5559; call 911; or proceed to your nearest Emergency Room

Inpatient Services : General Psychiatry Unit (GPU) and Acute Care Unit (ACU)

- provide individualized, short-term, client-centred assessment and treatment for adults with mental health and substance use issues
- provide an acute inpatient treatment setting for adults who require a high level of assessment, nursing observation and intensive treatment
- provide multidisciplinary discharge planning to ensure the most appropriate and client-centred follow-up is in place